Logistics Claims Form



CUSTOMER INFO	DELIVERED TO	
Company Name	Company Name	
Street	Street	
City/State/Postal	City/State/Postal	
Phone Number	Phone Number	
Contact Name	Contact Name	
Pick-up Date	Delivery Date	
This claim is for: Damages Shortages		
Did you contact FreshPath Delivery Management?	☐ Yes ☐ No If yes, on what date?	
Bill of Lading (BOL) Number		
Details describing this claim		
Total Items Damaged	Total Cases Damaged	
Total Items Missing	Total Cases Missing	
Claim documentation checklist (mandatory) Failing to include these documents may result in your claim being delayed or declined.	☐ Claim Form ☐ Photos ☐ Invoice billed at cost	
Claim Date	Claimants Name	
Note: Customers with Service Agreements noting a deductible on claims should reflect the deductible in their invoice billed at cost to FreshPath		
Logistics, failing to do so may result in your claim being delayed or denied. Claims are GST exempt. For items shipped on a Bill of Lading, if a declared value was not listed a claim will be paid out at the lesser of either cost or \$4.41 per KG (\$2.00 per LB).		
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